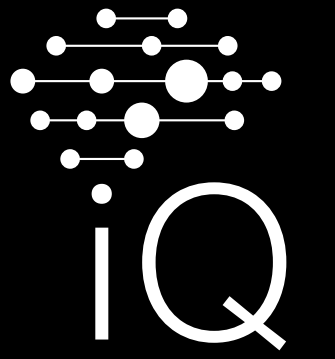


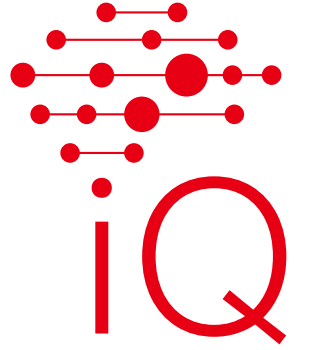
siteco



# iQ app

Manage your light  
with ease.  
Smart functions.  
New features.





# Manage your light with ease via our new iQ app.

The latest release brings a whole new world of improvements and additional features to our iQ app. Making it even easier for you to harness the full potential of our iQ lighting systems. And making your daily routines with our light all the more convenient.

## Smart functions. New features.

Starting the iQ app, you will now receive a notification when a new version is available. You can then download it from your preferred app store. Bugfixes and minor changes are being implemented continuously.

### #1 **Getting started in the iQ universe.** [see page 3](#)

Login easily, e.g., using password managers

### #2 **All data in one place.** [see page 4](#)

Use interface to third-party software

### #3 **Simpler configuration of existing luminaires.** [see page 5](#)

Get info about connection and configuration with iQ

### #4 **Easily change your settings.** [see page 7](#)

Modify parafiles with just a few clicks

### #5 **Conveniently extend installations with iQ.** [see page 8](#)

Transfer settings to new luminaires without effort

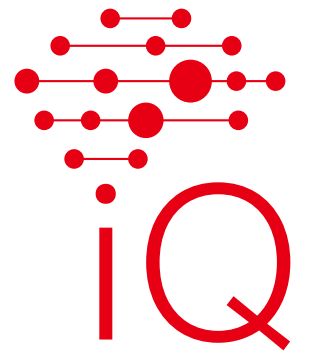
### #6 **Improved workflow for repair and dismantling.** [see page 9](#)

Search and find luminaires independent of location

### #7 **Faster troubleshooting.** [see page 11](#)

Report errors and bugs to the SITECO support directly via the app

# #1 Getting started in the iQ universe.



## Only one type of user

**NEW: No more differentiation between guest account and regular user**

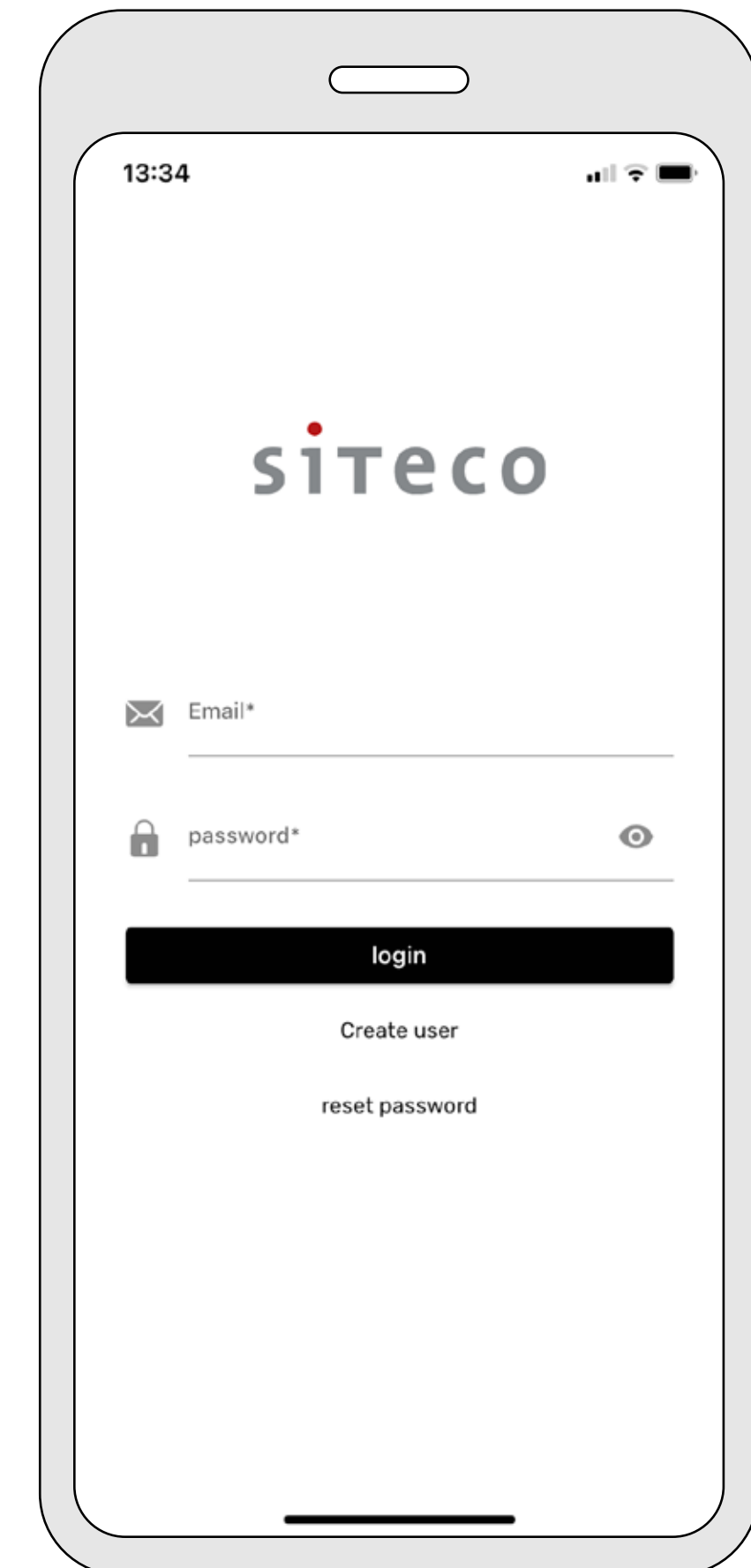
Everyone is being registered as a user in the iQ system – whether via the iQ app or the web tool. Your login data can be used for both. However, as long as a user does not register their own organization or is added to an existing organization, their range of functions is limited. When added to an organization, the user automatically receives additional permissions from the administrator.



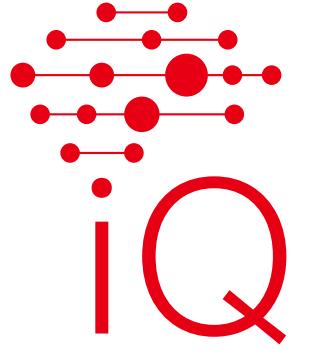
## Support for password managers

**NEW: You no longer have to memorize complicated passwords or re-enter them repeatedly.**

The app now supports password managers in which you can store your login data. Thus, when logging in, the input fields are already pre-filled.







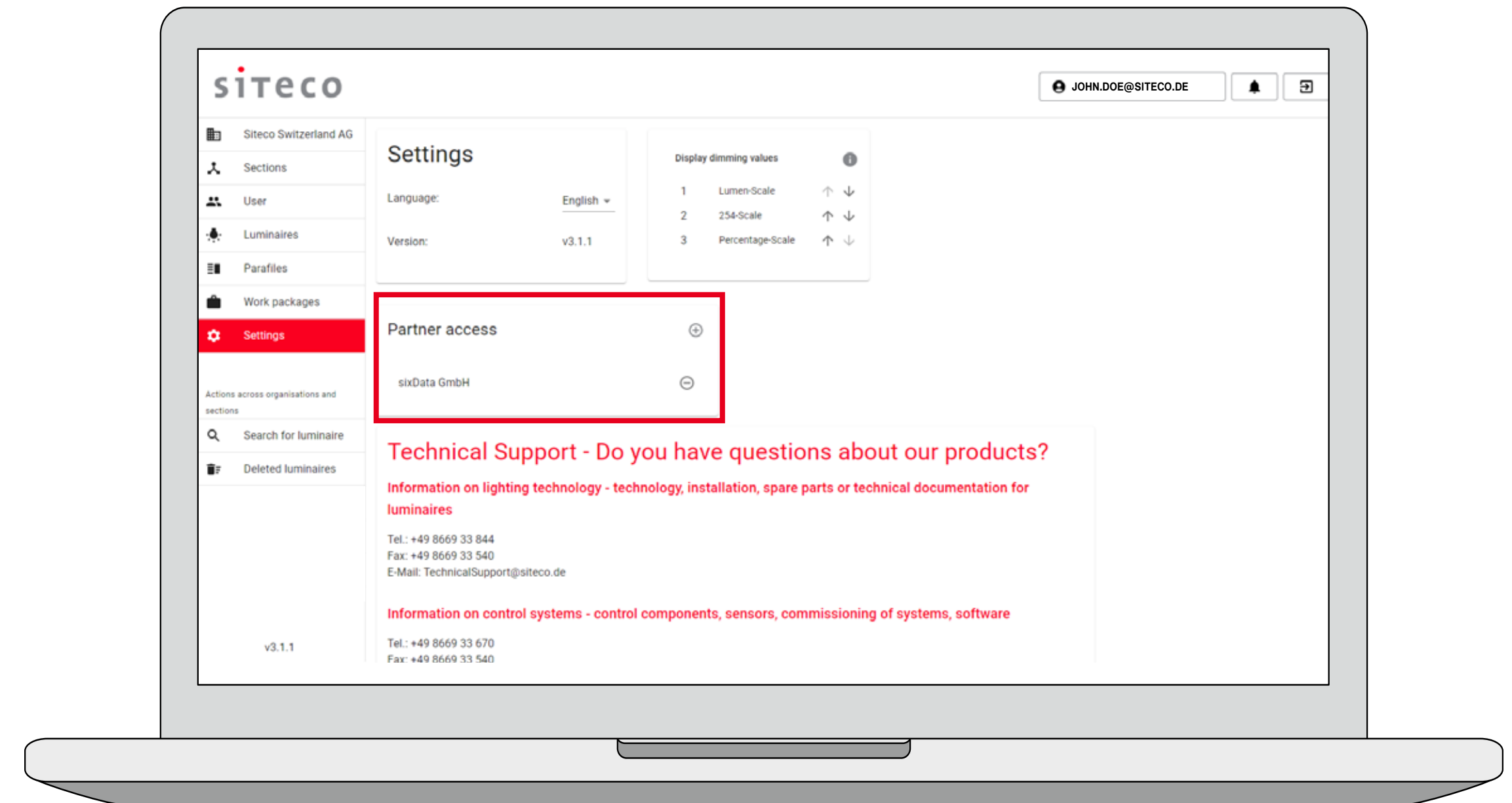
# #2 All data in one place.

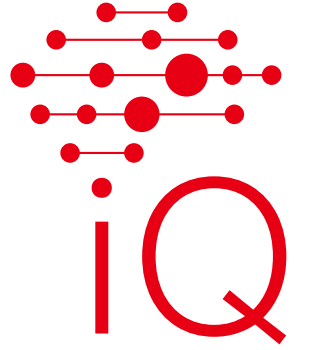
## External software interface



**NEW: Via interface, iQ data of your luminaires can be easily transferred into other software tools. Everything in one place, always up to date, no maintenance effort.**

If you use GIS systems, luminaire registers, or the like, you can now feed important data about your luminaires and their locations into these systems via interface. Thus, you can manage all data in one place – without the need for manual intervention. In the web tool, you can find a list of software providers for which the interface is already available. In this case, your admin simply approves your organization for the provider, and the luminaire data can be retrieved and further processed. If your software provider is not listed, please do not hesitate to contact us. We are happy to set up an interface for your provider as well.





# #3 Simpler configuration of existing luminaires.



## Overview of applicable iQ tools

**NEW:** In the app, you are shown via which iQ tools a luminaire can be addressed and configured.

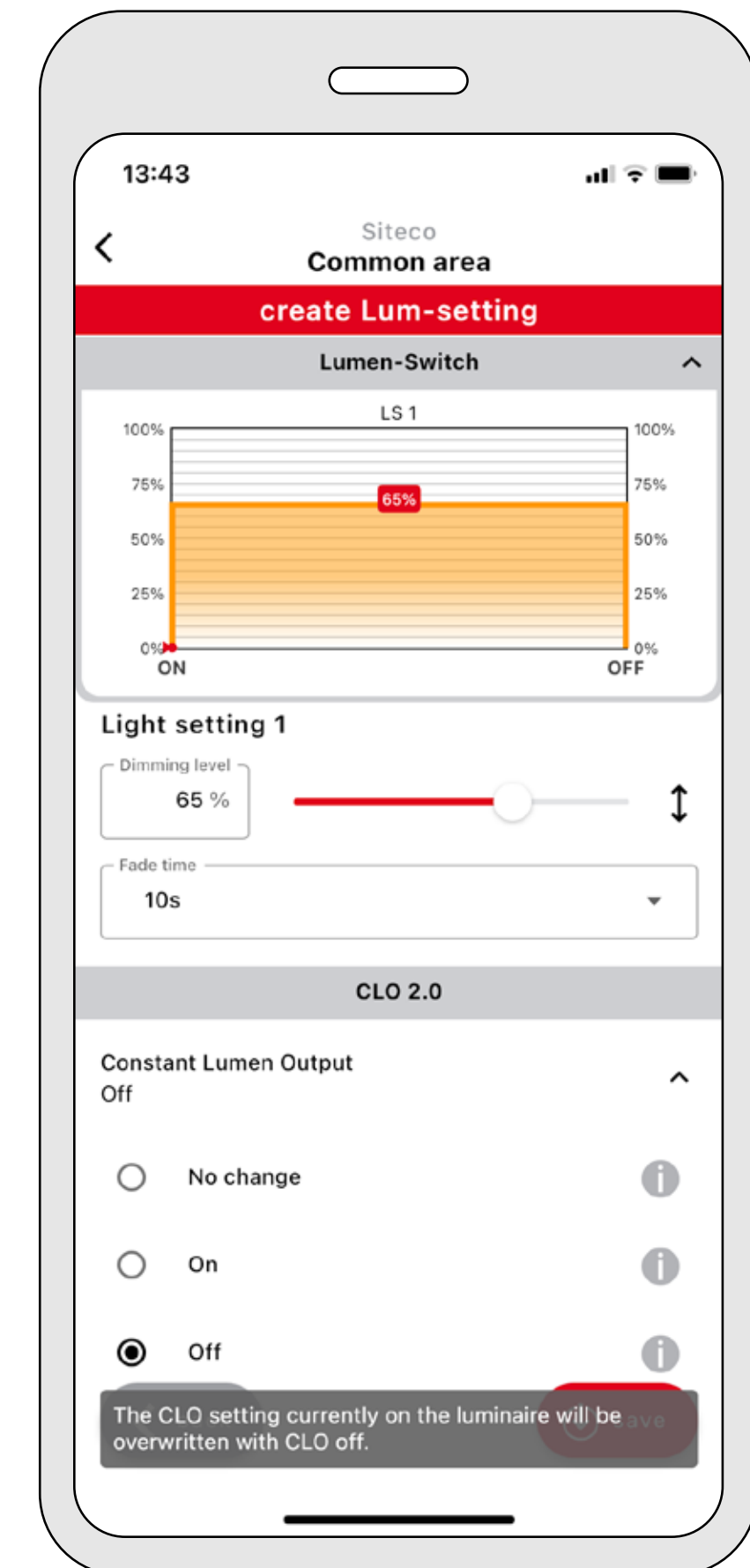
Did you ever want to adjust a luminaire – and didn't know how to do so? That's a thing of the past. In the luminaire data, e.g., accessible via "Quick Info," you can now see whether and how a luminaire can be configured via the iQ app.

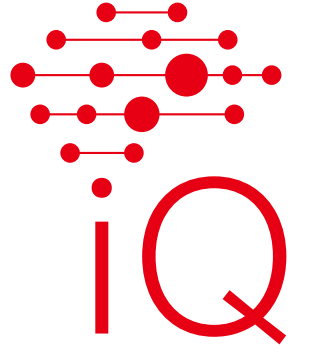


## Clarity about CLO settings

**NEW:** When changing parameters, you no longer need to worry about the CLO settings.

Until now, it was necessary to check the CLO settings separately. Especially after making changes, the status of these settings remained unclear. Now, you can actively select the option "no changes" for CLO to leave these settings unchanged, regardless of other adjustments.





# #3 Simpler configuration of existing luminaires.

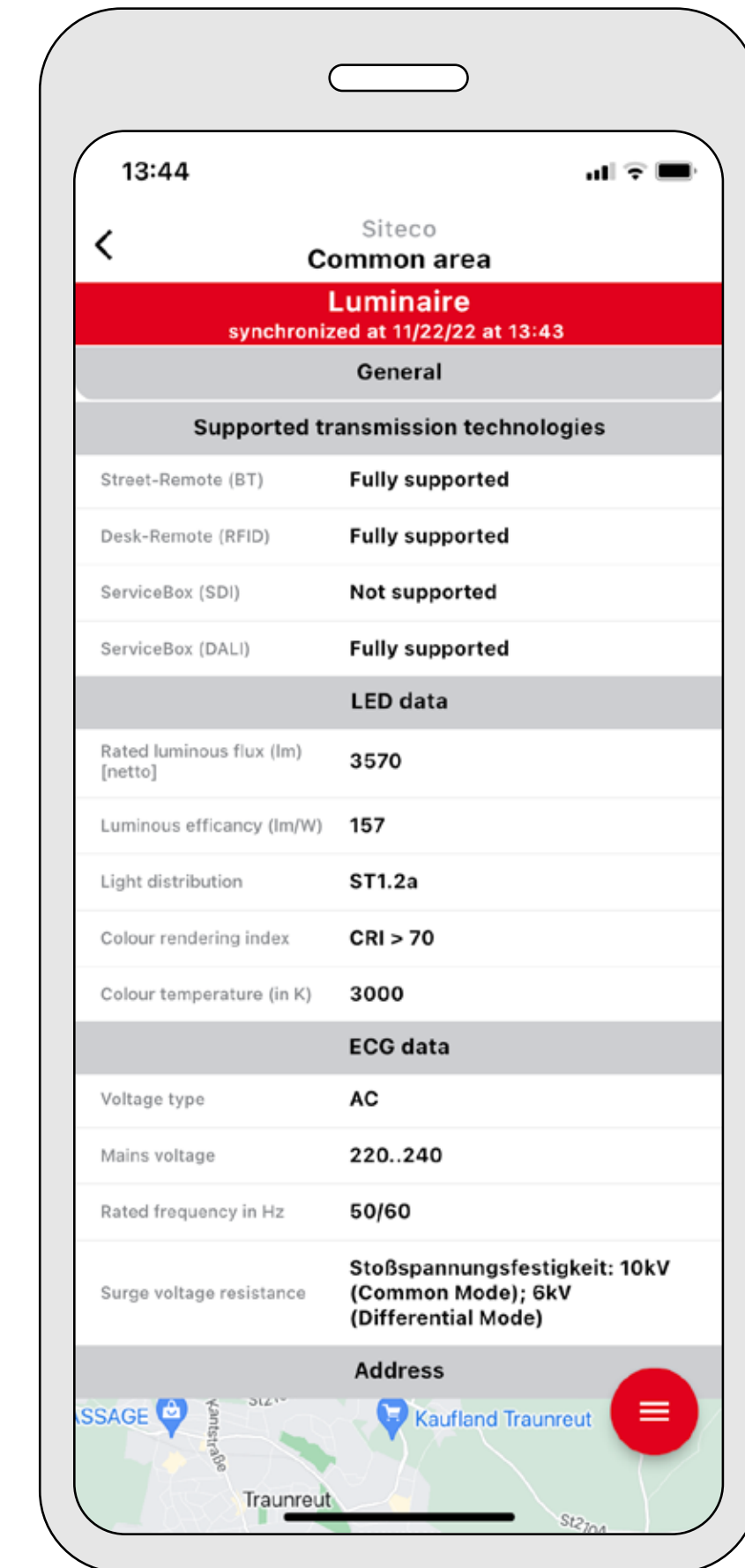
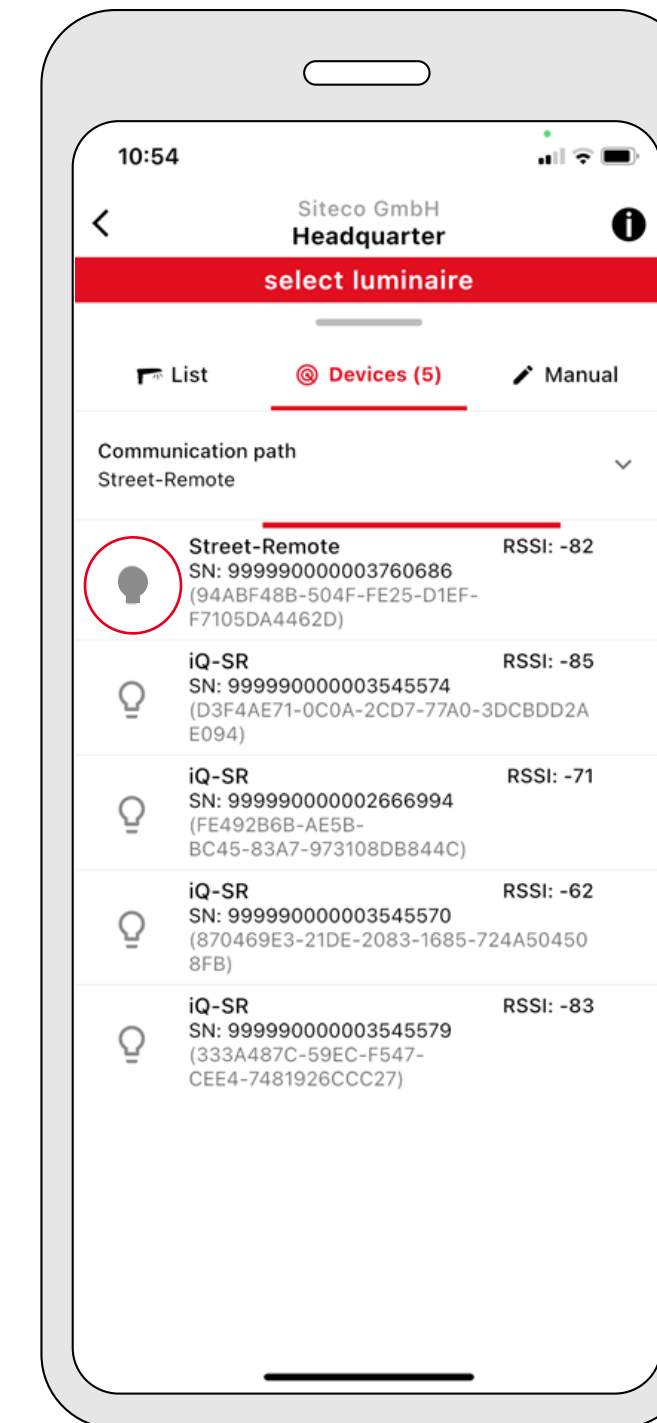


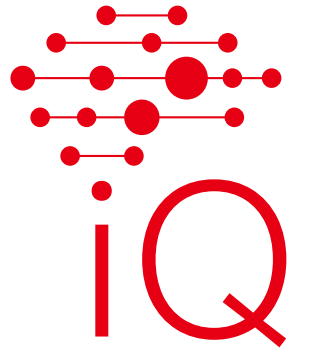
## Set parameters for existing luminaires

**NEW:** Via our ServiceBox, you can check whether existing luminaires are compatible with iQ tools.

When it comes to practice, existing luminaires are not always fully documented. Thus, our customers have often asked themselves whether their existing installations are compatible with our iQ tools. This had to be checked in a rather time-consuming way using order number and type plate. From now on, you can connect to the luminaire conveniently via the SITECO ServiceBox to find out which settings are possible with the iQ app. On this basis, you can create a matching parafile. Feedback, should iQ not be supported at all, is in preparation. So is the use of existing parafiles for a smooth programming of additional luminaires.

**Very useful:** Should “Devices” show you two operating luminaires that you cannot tell apart, simply press the button next to one of the luminaires in the app. The addressed luminaire will flash briefly.





# #4 Easily change your settings.



## Modifying parafiles

**NEW:** From now on, you can edit existing parafiles to make changes or fix bugs.

To change certain parameters or the name of a parafile, you no longer need to create a completely new one. Instead, you can edit the existing parafile to reduce time and effort. All previous settings are being overwritten.



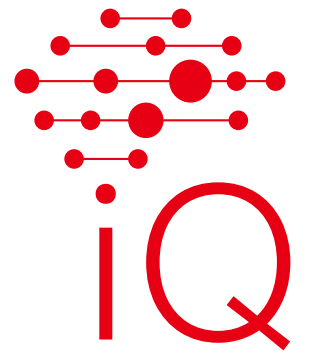
## Deleting parafiles

**NEW:** You now have the possibility to delete parafiles.

This allows you to streamline your data management and delete test files, corrupt, or unnecessary parafiles. Using the iQ app, you can delete parafiles individually. With our web tool, you can select multiple parafiles and delete them at once or move them to other areas. This saves time and is much more convenient. We recommend managing parafiles via the web tool.



# #5 Conveniently extend installations with iQ.



## Transfer settings to other luminaires

**From now on, you can use an existing parafile as a template to use these settings also in parafiles for other luminaires.**

Thus, you use an existing parafile as a template. This method can be applied regardless of the luminaire family. For example, you can equip a SL 11 micro with the same parameters as a Mushroom luminaire, which may be located in close proximity to the others.

Select “copy” if you want to transfer specific parameters to other luminaires.

If, for technical reasons, certain settings such as the dimming value cannot be copied one-to-one, the user will be notified. When saving the file, the copied parafile must be given a new name. The original parafile remains unchanged.



## Extensions with luminaires of a newer generation

**NEW: If you extend an existing installation with the same luminaires but a newer generation of technology, the parafiles will be updated automatically.**

Our LED modules and drivers are regularly updated to state of the art. If an existing installation is extended with the same type of luminaire (same order number), it is possible that the added luminaires may already be a newer generation for which the existing parafile is not applicable. Convenient for you as the user: You don't have to do anything. SITECO will initiate a background update of the existing parafile so that it can be used for both the old and new luminaires.

If, for technical reasons, changes are required in the existing parafile, it will be tagged with an icon. All you as the user have to do is confirm the changes.



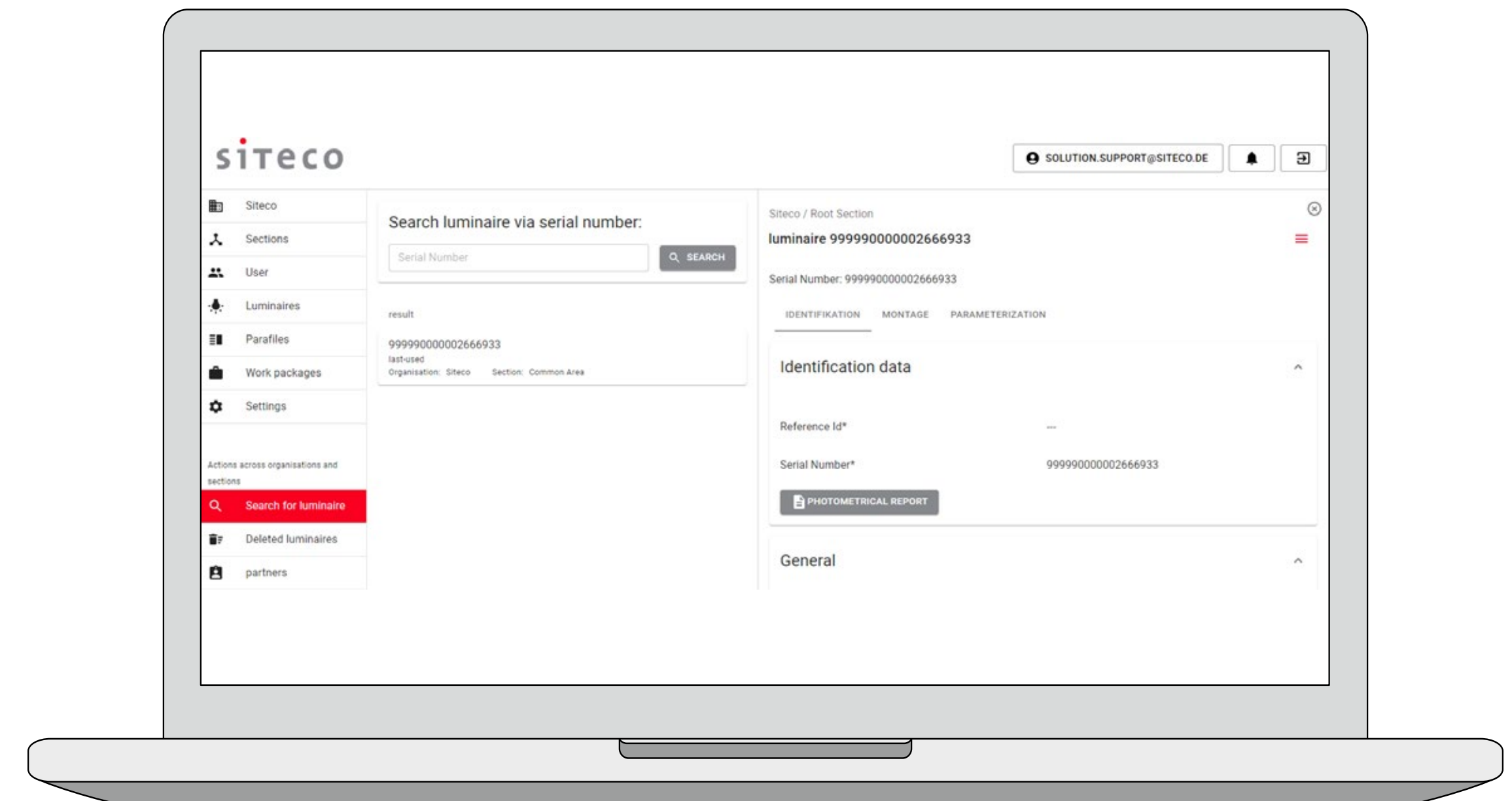
# #6 Improved workflow for repair and dismantling.

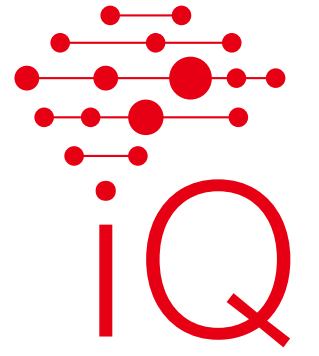


## Comprehensive search function for luminaires

**NEW:** To quickly locate luminaires you can use a comprehensive search function –especially helpful in larger cities.

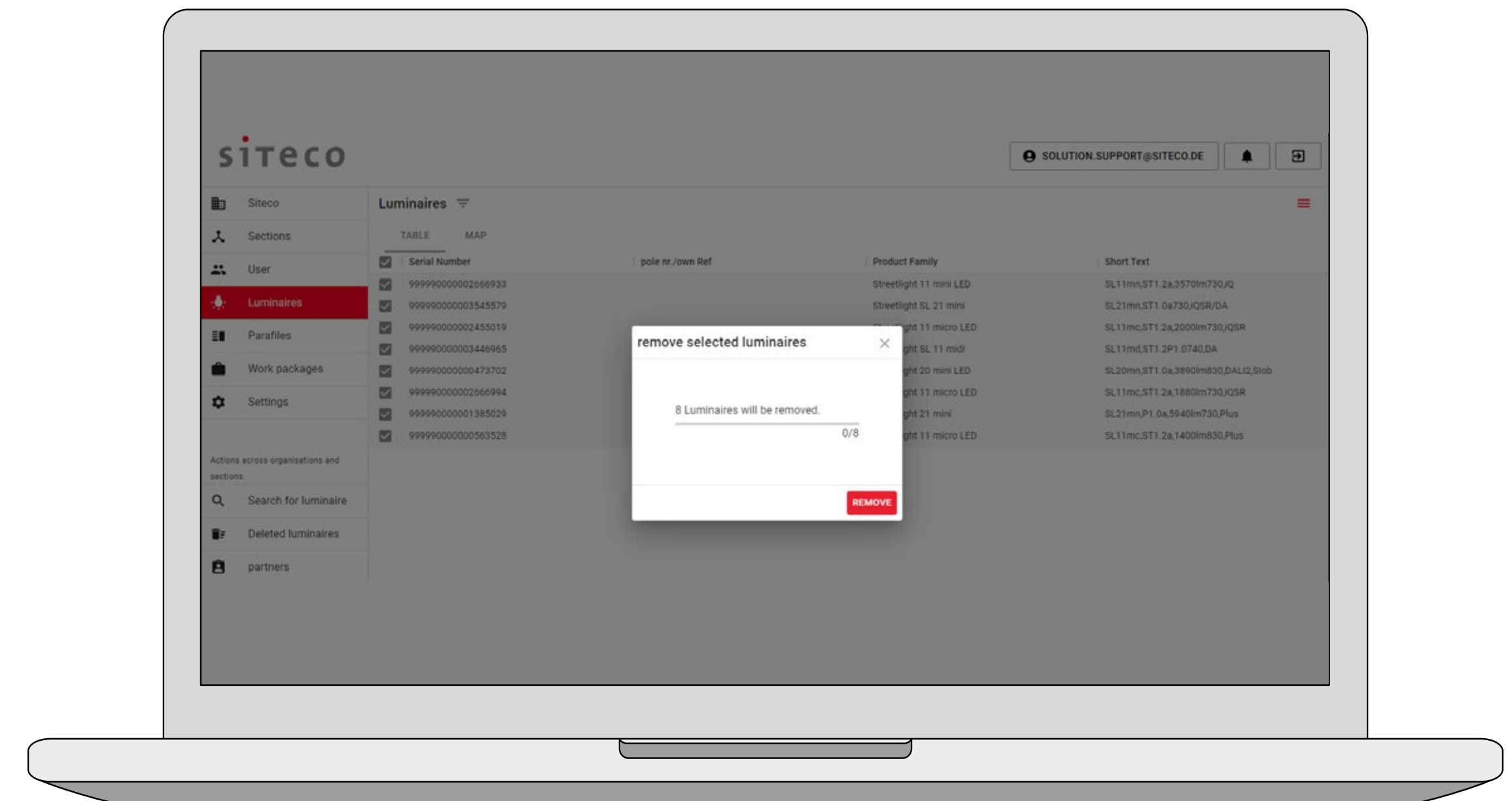
A luminaire has been dismantled and now you want to take it back to its original location. But where was it? Quite a challenge, especially in larger cities. With our new cross-area search function, all you have to do is enter the serial number of the luminaire. If the search does not yield any results, the luminaire has not been inventoried in the system.

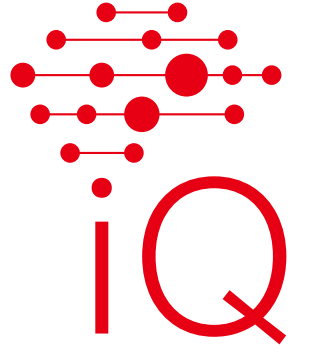




# #6 Improved workflow for repair and dismantling.

**Please note:** Each user can only search across those areas that are assigned to them. If luminaires are permanently removed from the installation, they can be deleted from the system either individually via the iQ app or more conveniently using multiple selection via the iQ web tool.





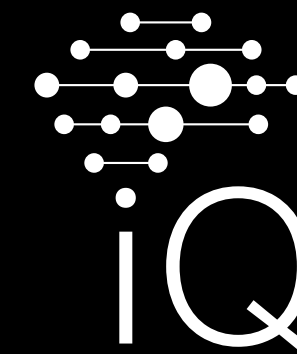
# #7 Faster troubleshooting.



## **Document errors and report them to SITECO**

**NEW: Users can now report errors to SITECO directly via the app. This makes it easier for both the user and SITECO, speeding up the troubleshooting process.**

What to do if an error occurs during your iQ installation or configuration? Until now, you had to email or call our service team – and in some cases it wasn't even that easy to describe or document the error in detail. All in the past: The app now automatically creates log files that will document any error. Thus, you can easily report them to the SITECO service using the app. Saving you time and trouble, and accelerating troubleshooting and bug fixes.



# Be in control. Now and in the future.

In this overview, you will find our outdoor luminaire families along with their options of setting parameters via ServiceBox. As you can see: the iQ app and the SITECO ServiceBox make a perfect team when it comes to managing existing luminaires as well as new installations.

**In this way, we ensure continuity between the different generations of luminaires – making it easy for you to integrate old and new.**

| Luminaire family   | Control options    | ServiceBox 3<br>(via mast door /<br>at the ECG) |
|--|--------------------|---|
| <b>Streetlight 11</b><br><b>Streetlight 10</b>             | iQ                 | yes <sup>1</sup>                                |
|  | Plus               | yes <sup>2</sup>                                |
|  | DALI               | yes <sup>4</sup>                                |
| <b>Streetlight 21</b><br><b>Streetlight 20<sup>3</sup></b> | iQ                 | yes <sup>1</sup>                                |
|  | DIM                | –   |
|  | Plus               | yes <sup>4,5</sup>                              |
| <b>Streetlight 31</b>                                      | NEMA               | yes <sup>4</sup>                                |
|  | Plus               | yes <sup>4</sup>                                |
| <b>Streetlight 40</b>                                      | Plus               | yes <sup>4</sup>                                |
| <b>DL 50</b>   | iQ (coming)        | yes <sup>1</sup>                                |
|  | Plus               | yes <sup>2</sup>                                |
| <b>DL 30</b>   | iQ (coming)        | yes <sup>1</sup>                                |
|  | Plus               | yes <sup>2</sup>                                |
| <b>Urban Luminaire<br/>mit Modul 540</b>                   | iQ (coming)        | yes <sup>1</sup>                                |
|  | Plus               | yes <sup>2</sup>                                |
| <b>DL 20</b>   | Plus               | yes <sup>2</sup>                                |
| <b>Bell</b>  | iQ (coming)        | yes <sup>1</sup>                                |
|  | Plus               | yes <sup>2</sup>                                |
| <b>Floodlight 21</b><br><b>Floodlight 20<sup>3</sup></b>   | iQ                 | yes <sup>1</sup>                                |
|  | Plus (Signify ECG) | yes <sup>4,5</sup>                              |
|  | Plus (OSRAM ECG)   | yes <sup>4</sup>                                |

Models with Smart Interface are not programmable via the ServiceBox, but with tools provided by the ECG manufacturer.

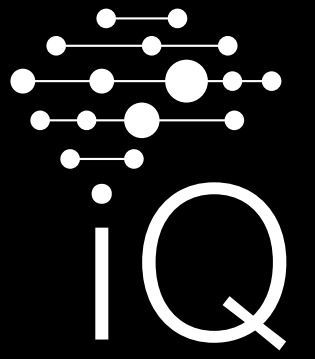
<sup>1</sup> Wireless programming via Street-Remote / Desk-Remote also available

<sup>2</sup> Some older models are currently not yet supported – but will be added continuously

<sup>3</sup> Luminaires with 2 ECGs (FL 20 midi / SL 20 maxi) cannot be configured with the ServiceBox

<sup>4</sup> Available for versions with DALI wiring





# Ready for more iQ?

For further information about the potential of our SITECO iQ app and more helpful tips and tricks, please visit our website:

[www.siteco.com/iq/iqapp](http://www.siteco.com/iq/iqapp)



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